

PLEASE AFFIX
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LIEBHERR GUARANTEE REGISTRATION DEPT.
LEICESTER HOUSE
17 LEICESTER STREET
BEDWORTH
WARWICKSHIRE
CV12 8JP

Product Guarantee Terms and Conditions

All references to "The Company" refer to Coolelectric Ltd-UK, importers of Liebherr refrigeration.

Liebherr appliances purchased in the UK are covered by a fully inclusive 2 year parts and labour guarantee (subject to registration) from date of purchase. During this period we will at The Company's discretion repair or replace, free of charge any appliance with defects in workmanship or material, subject to the terms and conditions below.

To qualify for the product guarantee, please register your appliance by completing your details overleaf and returning this card, or visiting: www.myliebherr.co.uk

Terms & Conditions

- The guarantee is effective from the date of purchase.
- The appliance has been used for normal day to day domestic purposes only.
- Ownership of the guarantee is non transferrable.
- Applies to services performed within the UK only.
- During the guarantee period, in addition to the correction of defects in workmanship or material, The Company agrees to bear the cost of repair subject to the Guarantee exclusions detailed below.
- As its sole discretion, if in the opinion of The Company an appliance is beyond economical repair, it reserves the right to provide the user with a new appliance of equivalent specification. If it replaces an appliance, the guarantee will remain in force for the duration of the original guarantee period.
- The guarantee is in addition to your statutory and other legal rights.
- When claiming under the guarantee, your proof of purchase will be required if you have not registered your appliance within 30 days of purchase.

The Company will not cover the cost of repairs where breakdown of an appliance is attributed to:

Guarantee Exclusions

- Damage resulting from transportation, fluctuations in power supply, improper use (including non-domestic use) or neglect.
- Non-compliance with safety regulations and the manufacturer's installation, operation and maintenance instructions.
- Fitting of non-approved spare parts and repairs carries out by parties other than an authorised agent of The Company.
- General replacement parts subject to wear and tear e.g. light bulbs.
- Cosmetic blemishes e.g. dents and scratches.
- Accidental damage.
- Appliances supplied as part of a contract development unless The Company has provided its prior written approval.
- The Company shall not be liable for loss of goods, loss of use, or any special, indirect, or pure economic loss, costs, damages, charges or expenses except for liability that are not allowed to exclude by law.

Contact Us

Service and Guarantee Queries

- Guarantee or extended warranties
- Appliance registration
- Service and Technical advice

Please contact our After Sales Service Team:

- Monday-Friday between 8.30am and 5.30pm
- Phone: 08444 122 655
- Email: aftersales@coolelectric.co.uk

Important Data Protection Information

If you provide us with information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data including sensitive personal data and that you have informed them of our identity and the purposes (as set out in the Important Data Protection Information displayed when you register your appliance) for which their personal data will be processed.

You are entitled to ask for a copy of the information we hold about you (for which we may charge a small fee) and to have any inaccuracies in your information corrected.

For quality control and training purposes, we may monitor or record your communications with us. If your personal details change, if you change your mind about any of your marketing preferences, or if you have any queries about how we use your information, please let us know by contacting our Mailing exclusion team, Domestic & General, Leicester House, 17 Leicester Street, Bedworth, Nuneaton, Warwickshire, CV12 8JP.



Thank you for purchasing this Liebherr appliance. Your new appliance comes with our fully inclusive 2 year parts and labour guarantee, protecting it against electrical and mechanical breakdown. Please register your appliance to activate your FREE 2 year guarantee.

Register now to activate your Guarantee

To register your appliance:

- Complete and return the registration card attached
- Register online at www.myliebherr.co.uk
- Call **08444 810 366**

(Calls cost up to 5p a minute from a BT landline. Charges from mobiles and other providers may vary. Lines are open 24 hours, 7 days a week.)

If your new purchase features a promotional guarantee longer than 2 years, you only need to return the relevant registration provided, not this card.

TO REGISTER YOUR GUARANTEE PLEASE COMPLETE ALL SECTIONS IN BLOCK CAPITALS OR CALL 08444 810 366												LIEBHERR <small>Design, Quality & Innovation</small>															
+ CUSTOMER DETAILS														+													
Mr/Mrs/Ms/Miss		Forename(s)																									
Surname																											
Telephone (Please include STD code)										Date of Birth (Optional)																	
Email Address																											
House Number		Address																									
Postcode (it is essential to fill in your postcode)																											
APPLIANCE DETAILS																											
Description (e.g. Upright Refrigerator)																											
Model										Date of Purchase																	
Serial Number										Purchase Price (to nearest £)																	
Retailer (Please mark with an 'X')		National Retailer		Local Retailer		Department Store		Catalogue		Other																	
Were you given or did you purchase an extended guarantee? (Please mark with an 'X')		Yes		No		If yes, for how long? (please mark with an 'X')		1yr		2yrs		3yrs		4yrs													
Important Data Protection Information																											
Domestic & General Services Limited and Domestic & General Insurance PLC are members of the Domestic & General Group. We (or our agents) and Liebherr will use your personal details and information we obtain from other sources for customer services and administration, for marketing and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes.																											
We or our business partners may contact you by mail, telephone, email or other electronic messaging services with offers of goods and services or information that may be of interest to you.																											
By providing us with your telephone number or email address you consent to being contacted by these methods. If you do not wish to receive marketing information by these methods from Liebherr and Domestic & General tick this box <input type="checkbox"/> or our other business partners tick this box <input type="checkbox"/>																											
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